Lecture 7: Text as data

LING-351 Language Technology and LLMs

Instructor: Hakyung Sung

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*Acknowledgment: These course slides are based on materials by Lelia Glass @ Georgia Tech (Course: Language & Computers)

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- 2. Questions with answers in text
- 3. Good data for training
- 4. Wrap-up

Review

CALL

- CALL stands for ${\bf C}{\bf omputer}\text{-}{\bf A}{\bf s}{\bf s}{\bf i}{\bf s}{\bf t}{\bf e}{\bf d}$ Language ${\bf L}{\bf e}{\bf a}{\bf r}{\bf n}{\bf i}{\bf n}{\bf g}$

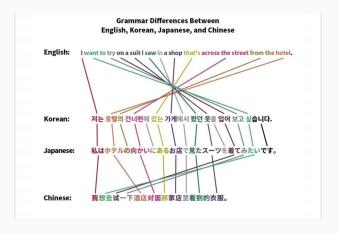
Language Learning

L1 vs. L2: - what is the similarity? - what is the difference?

Language transfer

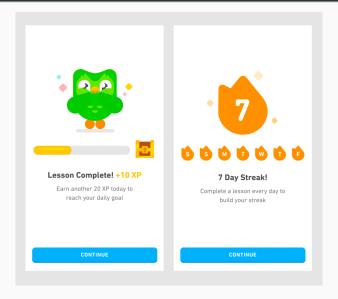
L1 vs. L2: - positive transfer - negative transfer - typology

Language typology



https://wals.info/

Motivation: Gamification and reinforcement



Self-determination theory (Deci & Ryan)

Motivation increases when three needs are met:

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- · Motivation increases when three needs are met:
 - Autonomy: choice over pace and goals
 - · Competence: sense of progress (points, levels, streaks)

Social comparison



Sourced from 2024 Duolingo language report: https://raw.studio/blog/how-duolingo-utilises-gamification/

· Leaderboards and friend lists create social competition

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- Leaderboards and friend lists create social competition
- Similar to SNS: recognition and belonging motivate persistence
- · Learners compare progress and are encouraged to "keep up"

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 - Positive attitudes toward the target language and culture
 - · Willingness to take risks and make mistakes

Coming back to CALL

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At the intersection of language learning and educational technology, the field of **Computer-Assisted Language Learning (CALL)** develops tools to support and enhance second language acquisition.

What do we mean by CALL?

- **Broad sense**: Refers to the many ways computers intersect with education and society in language learning.
- Examples: multimedia textbooks, online dictionaries, digital writing tools, consuming media, and connecting socially with L2 speakers.

What do we mean by CALL?

 Narrow sense: Describes instructional tools that deliver sequenced exercises, provide feedback on responses, and are often used in language assessment contexts.

Example: Fill-in-the-blank

The detective lives _____ Baker Street.

- Free-text input?
 - · One correct answer: on?
 - · What if the learner enters: near, by, at? How to respond?
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- · Sequencing:
 - · How to ensure the question is not too hard or too easy?

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- · Recently, ITS are also used in domains like:
 - · Math
 - · Computer science (teaching coding skills)
- These domains are often more constrained, which may make:
 - · Feedback and hints easier to automate
 - · Learner modeling more reliable

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 - · Multiple choice: easy to grade, but limited expression
 - · Free-text: richer data, but harder to parse and evaluate

CALL in the field of research

https://www.tandfonline.com/action/showAxaArticles?
journalCode=ncal20

· Review: CALL

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Key idea: Language technology is not only for answering linguistic questions—it can also address a wide range of issues using text data.

Intro

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· Different encodings (e.g., alphabetic, syllabic, logographic)

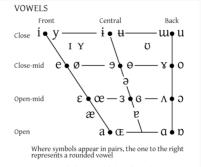
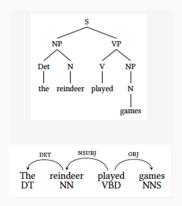


Figure 1.2: International Phonetic Alphabet of vowels (https://commons.wikimedia.org/wiki/File:Ipa-chart-vowels.png)

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Theories of grammar for writers' aids



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You might be getting the impression that language technology always builds on constructs from linguistics.

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This vast amount of text reflects patterns in:

· society, education, law, economics, health science, etc.

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• Extract information from large-scale corpora

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- · Top-down, knowledge-driven applications
- · Bottom-up, data-driven language technology

I'm trying to build a system that uses a hand-crafted dictionary of medical terms and explicit grammar rules to extract symptoms from patient reports.



I'm trying to build a translation tool trained on millions of parallel sentences between English and Arabic, and produces translations by predicting word sequences statistically.



The research team recently built a chatbot which follows *if-then* rules written by linguists and domain experts, where every possible user input is matched against a predefined template.

We now use an algorithm that detects fake news by training on large corpora of labeled real vs. fake news articles, learning which word patterns correlate with each label.

A researcher builds a sentiment analyzer by creating a list of positive/negative words and assigning scores manually.

A system identifies people's names in text using a neural named entity recognition (NER) model trained on millions of labeled sentences.

In a low-resource language project, linguists encode morphology and syntax rules by hand because there isn't enough digital text to train a model.

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- Statistics What inference methods are applied?

Questions with answers in text

We begin with a tour of real-world questions answered using text across various fields:

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- Visualizing character interactions
- · Tracking genre trends across time
- Mining digital archives for silenced voices

Examples from the textbook

Followings are example studies from the textbook.

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- Library acquisition records

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- Women authors depict men and women equally; men tend to depict more male characters

2. Computational social science

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Computational Social Science (CSS) = Use of corpora to study social science questions.

- · Q. What is social science?
- · Media analysis: Topic coverage across news outlets
- · Network analysis: Spread of ideas on social media
- · Community behavior: Conformity and uniqueness in forums
- · Online harm: Trolling, misinformation, fake news

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A snippet of the findings:

· Wikipedia editors become **less polite** after gaining power

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Findings:

- Republicans: "crazy" (white shooters), "terrorist" (shooters of color)
- Democrats: reversed pattern, and more likely to mention gun laws

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- Quality on cheap menus is described; on expensive menus, it's implied

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- · Gender, age, personality, political ideology
- Mental health, native language

3-1. Forensic Linguistics

Goal: Use language to identify or describe authors in criminal cases **Technique:** Analyze phrasing, spelling, vocabulary, etc.

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- Lexical diversity (diverse words? limited words?)
- Average sentence length and starter words

4. Corpus linguistics

Corpus linguistics = Studying *language itself* through large collections of real-world text (corpora)

- · Annotated corpora (e.g., POS tags, syntax trees)
- Used to test linguistic theories and train computational models
- Enables empirical observation on how different language users actually produced their languages

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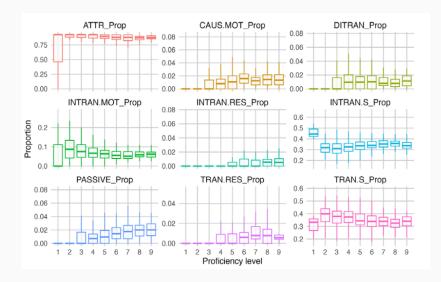
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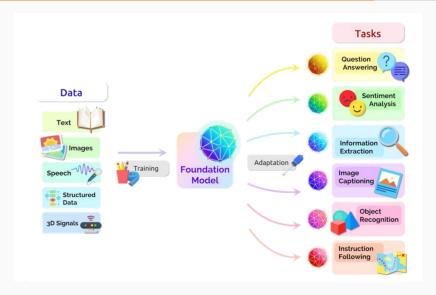
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This might sound obvious, but it has been challenging to measure in large datasets—previous studies have often remained descriptive rather than computational.

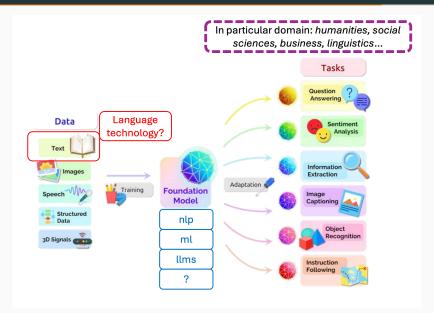


Good data for training

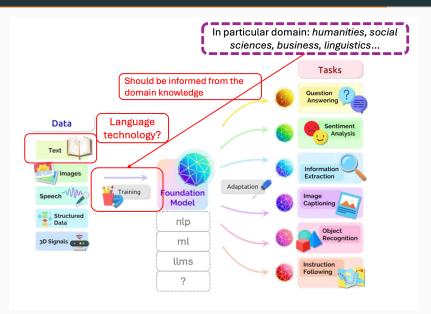
Logistics of the data-driven approach



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Recall: Example 1

I've used a system that uses a hand-crafted dictionary of medical terms and explicit grammar rules to extract symptoms from patient reports.

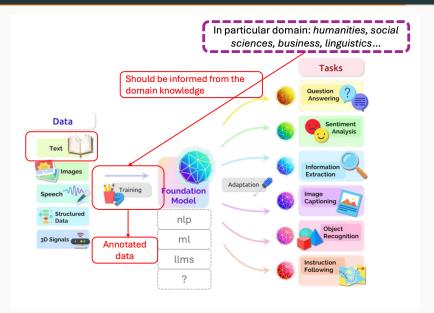
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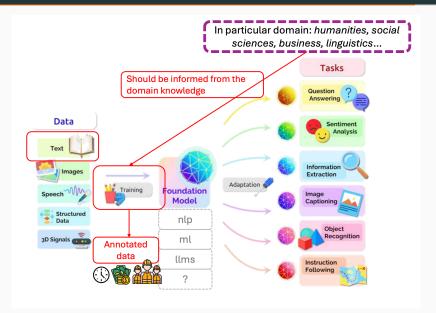
But, now, I know how to train LLMs to automatically extract medical terms from the patient reports! What do I need first?



Logistics of the data-driven approach: Annotation



Logistics of the data-driven approach: Annotation



Annotation sources (in practice)

- Expert annotation: an expert of the target domain (e.g., a doctor-medical research)
- · Crowdsourced annotation: via Mechanical Turk, Prolific
- Automated tools: taggers/parsers trained on some annotated data

• Text as data: Two different approaches

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Key idea: Language technology is not only for answering linguistic questions—it can also address a wide range of issues using text data. To do this effectively, we first need to understand how the field approaches text as data.

Brainstorm your research interests

-	4	9/16	Text as data	[LC] Ch. 4.1-4.3	
		9/18	Python tutorial 3		
	5	9/23	Word vectors	[LC] Ch. 4.4	
		9/25	Python tutorial 4		Exercise 3
	6	9/30	Text classification	[LC] Ch. 5	
		10/2	Python tutorial 5		Student presentation topics submission

Brainstorm your research interests

10	10/28	Paper presentation (Papers 1, 2)	
10	10/30	Paper presentation (3, 4)	
11	11/4	Paper presentation (5, 6)	
11	11/6	Paper presentation (7, 8)	
12	11/11	Paper presentation (9)	
12	11/13	Paper presentation (10, 11)	Assignment 1
13	11/18	Paper presentation (12, 13)	
13	11/20	Paper presentation (14, 15)	
14	11/25	Paper presentation (16, 17)	
14	11/27	Thanksgiving break (No class)	
15	12/2	Paper presentation (18)	
13	12/4	Final wrap-up	Assignment 2

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- Add your names to the shared sheet
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- 4. I will form groups of 2–3 people based on your selections